

NON-STANDARD CONTRACT DISCLOSURE - 1

Type of Contract:	Non Standard – Conveyance.
Date of Contract:	30 January 2009.
Description of the goods or services supplied under the contract:	Line function services – delivery at 33,000, 11,000, and 400 volts.
Quality of goods or services supplied under the contract:	Site 1 – 41kVA Site 2 – 400kVA Site 3 - 200kVA Site 4 – 200kVA Site 5 – 138kVA Site 6 – 41kVA Site 7 – 400kVA
Timing of payment for goods or services under the contract:	The Connected Customer shall pay the Distributor the total amount due on the Invoice by 4:00pm on the 20th day of the month in which the Invoice is issued, provided that, if that day is not a Business Day, payment shall be made on the next Business Day.
Security for payment for goods or services under the contract:	Disconnection.
Aurora's obligations to consumers in the event that the supply of electricity lines services is interrupted	<p>1. Restoration of Electricity Delivery - Central Area</p> <p>(a) Restoration of electricity delivery following a general network failure: If, as a result of a general network failure, the power supply has not been restored within 6.0 hours of notification of the failure, then the Distributor will pay the Connected Customer. (i) \$50 (incl GST) per Connection.</p> <p>(b) In the case of natural disaster (such as, but not limited to snow storms, high winds, lightning, floods and earthquakes) the Distributor will use its best endeavours to restore electricity delivery as soon as practicable, having regard to the significance of the Connected Customer's operations and prioritising accordingly. In these circumstances no non-performance payments will be made.</p> <p>(c) Faults caused by a third party such as Transpower, contractor damage, vehicle or machinery damage will not be subject to non-performance payments.</p>

2. Advance Notification of Planned Outage Affecting Delivery Service

- (a) Where planned maintenance or network alterations (as per clause 6.1.1) need to be carried out and the Delivery Service is to be interrupted the Connected Customer will be given a minimum of seven days' notice of the Connection affected by the outage.
- (b) (If the Distributor fails to take these steps the non-performance payment for non-notification shall be \$15.00 (GST inclusive) per Connection based on each verified claim received from the Connected Customer.

3. Advance Notification of Planned Outage Affecting Delivery Service

- (a) No obligation to make any payment under the non-performance payment obligations in this schedule shall arise where the failure to meet the standard was principally caused by an event beyond the direct control of the Distributor, or principally caused by the actions of a third party.
- (b) The total liability of the Distributor under this non-performance payment schedule and all other identical non-performance payment schedules with Other Customers of the Distributor , shall not in total exceed in any twelve month period \$50,000 (GST inclusive). Payments shall be apportioned by the Distributor acting reasonably.