

# DELIVERING FOR YOU

YOUR NETWORK, YOUR NEWS.



Aurora Energy is one of the largest electricity networks in Aotearoa New Zealand. We own and manage the network that delivers electricity to some of the fastest growing areas and over the most diverse terrain in Te Waipounamu, the South Island. We take the electricity from Transpower's national grid to power your homes, businesses and the wider community. We deliver a safe, reliable and sustainable electricity supply across Ōtākou in Central Otago, Wānaka, Tāhuna Queenstown and Ōtepoti Dunedin to over 200,000 people.

## CENTRAL OTAGO/WĀNAKA NETWORK

We are midway through a large, five-year work programme and are investing over \$500 million to upgrade the electricity network. Below is a snapshot of major projects either recently completed or currently underway in your area, to ensure future resilience of your electricity supply. Large infrastructure projects can take time to deliver, and we hope you enjoy following the updates as they progress. If you would like to keep up to date digitally, email [info@auroraenergy.nz](mailto:info@auroraenergy.nz) to receive a copy of our community updates.

### COMPLETE



#### Bendigo bundled work

We installed a new line along State Highway 8 running from Deadman's Point bridge towards the top of Lake Dunstan.

The increased demand for electricity in this area was the main driver for the upgrade. The new line also connects to the Lindis Crossing substation, so if there's a power outage, we have more options to configure the network to reduce how many customers are impacted and get power restored faster.

### COMPLETE

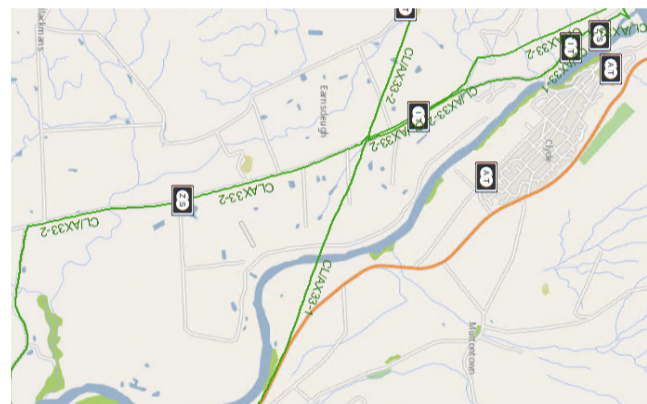


#### Lake Hāwea bundled work

We completed upgrades on the electricity network from Maungawera to Lake Hāwea, through The Neck and up to Makarora, to improve the safety and reliability of power supply to the 221 customers in the area.

Our contractors, Delta, Fulton Hogan and Southern Safety Services carried out this project, which included replacing 50 power poles and 16 crossarms. Some of the poles were in complex locations, so helicopters and cranes were also needed to complete this work.

### UNDERWAY



#### Clyde to Alexandra drone survey

During February we will be using a drone to inspect the two main electricity lines between Clyde and Alexandra. A ground based acoustic inspection will also be carried out at the same time. Both inspections allow us to capture the asset integrity, to minimise customer outages and plan proactive repairs.

The inspection is part of the investigation being carried out into the two unplanned outages in Central Otago on 19 and 23 January. More information is available on

[www.auroraenergy.co.nz/drone-survey](http://www.auroraenergy.co.nz/drone-survey)

## PRICING CHANGES – WHAT'S COMING UP

For over 100 years, residential line charge prices have been largely based on how much electricity is consumed, regardless of when. The way electricity prices are set is changing, to make them fairer and easier to understand as well as supporting New Zealand's drive towards electrification and decarbonisation.

Aurora Energy is introducing new prices from 1 April 2024, called time-of-use prices. They will be phased in, and prices will be higher during busy peak times and lower when the network is not so busy. This gives you the opportunity to use some of your electricity at off-peak times, when the network isn't as busy and the prices are lower.

Your retailer (who you pay your power bill to) will decide whether to opt-in to our time-of-use prices and how to include these charges on your bill. Many retailers already offer off-peak pricing, so our price signals will complement this.

Head to our website to find out more about electricity pricing at [www.auroraenergy.co.nz/pricing](http://www.auroraenergy.co.nz/pricing)

## ANY QUESTIONS? GET IN TOUCH!

0800 22 00 05

[auroraenergy.co.nz](http://auroraenergy.co.nz)

@auroraenergynz

[info@auroraenergy.nz](mailto:info@auroraenergy.nz)

@auroraenergynz

auroraenergynz