

CONTACT DETAILS



auroraenergy.co.nz



0800 22 00 05



info@auroraenergy.co.nz



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[auroraenergynz](https://www.linkedin.com/company/auroraenergy)

MAILING LIST

If you would like to receive regular updates from Aurora Energy, please email **aurora.enquiries@auroraenergy.nz** and ask to be added to our mailing list.

EMERGENCY

Our emergency response service is available 24/7 on **0800 22 00 05**. Please keep clear of fallen power lines or damaged electrical equipment and treat them as live at all times.

To access our free complaints process, please email us using the enquiry form on our website

auroraenergy.co.nz/contact

If you ever have a complaint we can't resolve, you can contact Utilities Disputes, a free and independent dispute resolution service on **0800 22 33 40** or go to

www.utilitiesdisputes.co.nz

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