

# DELIVERING FOR YOU



## YOUR NETWORK, YOUR NEWS.

Aurora Energy is one of the largest electricity networks in Aotearoa New Zealand. We own and manage the network that delivers electricity to some of the fastest growing areas and over the most diverse terrain in Te Waipounamu, the South Island. We take the electricity from Transpower's national grid to power your homes, businesses and the wider community. We deliver a safe, reliable and sustainable electricity supply across Ōtākou in Ōtepoti Dunedin, Central Otago, Wānaka and Tāhuna Queenstown to over 200,000 people.

### ŌTEPOTI DUNEDIN NETWORK

We are midway through a large, five-year work programme and are investing over \$500 million to upgrade the electricity network. Below is a snapshot of major projects either recently completed or currently underway in your area, to ensure future resilience of your electricity supply. Large infrastructure projects can take time to deliver and we hope you enjoy following the updates as they progress. If you would like to keep up to date digitally, email [info@auroraenergy.nz](mailto:info@auroraenergy.nz) to receive a copy of our community updates.

#### COMPLETE



#### Andersons Bay zone substation

The new [Andersons Bay zone substation](#) has gone 'live'! We are excited that the substation upgrade is now complete, thanks to our contractors Martin Civil Construction and Delta.

5,000 customers in the Andersons Bay and Otago Peninsula area will benefit from these upgrades, with a strengthened electricity supply.

There will be some final landscaping work carried out early 2024, and we will be in touch with our customers in the area once this is complete.

#### COMPLETE



#### Brighton bundled work

The [Brighton network improvement](#) is now complete. Around 1,500 residents in Brighton and East Taieri Mouth are benefiting from the completed improvements in their area late last year. Our contractor Unison replaced 35 power poles, 91 crossarms, 2.4km of power lines, and installed new equipment.

We'd like to thank the local Brighton community for your patience and for looking out for contractors throughout the improvement works, including bringing them cake to celebrate the completion of the works. This upgrade improves the safety and reliability of your supply.

#### UNDERWAY



#### Smith Street to Willowbank intertie

We're getting our contractor Isaac Construction to install 2.5km of ducting in preparation of the hauling of 33 kV underground cable to connect the [Smith Street zone substation to the Willowbank zone substation on Great King Street](#). This will form part of a ring network to improve the security of electricity supply for about 5,900 customers.

The upgrade provides more options to keep more customers connected if there is a widespread outage. We appreciate your patience as there are some road closures as these upgrades take place. The works on Cumberland Street are 95% complete. We are working on the next stages along Hanover and Filleul streets up to Smith Street, and at the other end, Howe St and Great King Street to the Willowbank zone substation.

### PRICING CHANGES – WHAT'S COMING UP

For over 100 years, residential line charge prices have been largely based on how much electricity is consumed, regardless of when. The way electricity prices are set is changing, to make them fairer and easier to understand as well as supporting New Zealand's drive towards electrification and decarbonisation.

Aurora Energy is introducing new prices from 1 April 2024, called time-of-use prices. They will be phased in, and prices will be higher during busy peak times and lower when the network is not so busy. This gives you the opportunity to use some of your electricity at off-peak times, when the network isn't as busy and the prices are lower.

Your retailer (who you pay your power bill to) will decide whether to opt-in to our time-of-use prices and how to include these charges on your bill. Many retailers already offer off-peak pricing, so our price signals will complement this.

Head to our website to find out more about electricity pricing at [www.auroraenergy.co.nz/pricing](http://www.auroraenergy.co.nz/pricing)

### ANY QUESTIONS? GET IN TOUCH!

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